

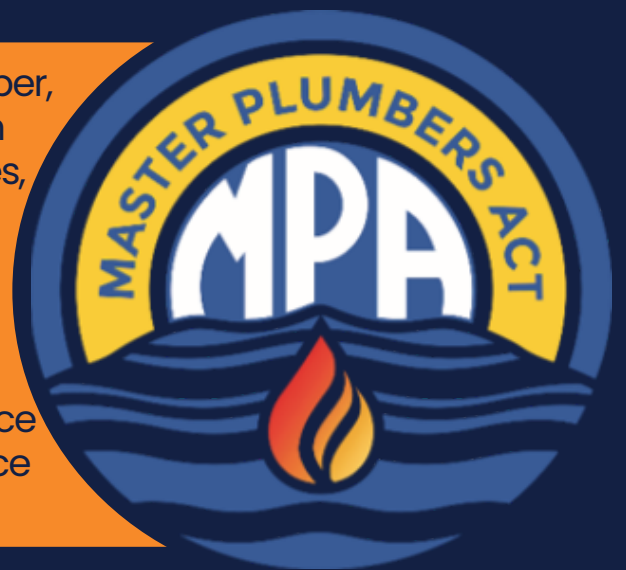


CONSUMER GUARANTEE

OUR MEMBERS ARE COVERED BY
A **\$15,000** CONSUMER GUARANTEE

When you select an MPA ACT member plumber, you're choosing a professional who has been thoroughly vetted. We've verified their licences, business registrations, and public liability insurance, so you don't have to.

Every MPA ACT plumber also commits to our Code of Ethics and is backed by the MPA Consumer Guarantee — giving you confidence in the quality of work and true plumbing peace of mind.



VERIFY YOUR PLUMBER AT
MASTERPLUMBERSACT.ASN.AU



CONTACT US
02 6112 8630



A Block, CIT Fyshwick, 81
Mildura Street, FYSHWICK

CONSUMER GUARANTEE

STRUGGLING TO FIND A PLUMBER YOU CAN TRUST?



Did you know MPA ACT Members are backed by a Consumer Guarantee?

If you're not satisfied with plumbing, gasfitting, or drain-laying work completed by a Master Plumbers ACT member, you can access our exclusive Consumer Guarantee. This unique protection gives you added confidence when hiring an MPA ACT plumber, covering all residential work carried out in both the ACT and NSW.

i FIND OUT MORE
VERIFY YOUR PLUMBER AT
MASTERPLUMBERSACT.ASN.AU

What the MPA ACT Consumer Guarantee Covers:

1. Protection Against Substandard Workmanship
Covers up to **\$15,000** (inc. GST) for residential work. If work completed by a Master Plumbers ACT member is found to be below standard, we will investigate and, if required, arrange for it to be rectified at no additional cost to you.
2. Protection Against Insolvency
If your plumber is unable to complete the work due to insolvency or bankruptcy, and you've already paid, the Consumer Guarantee ensures the remaining work is completed — so you're not left out of pocket.

To make a claim under the Consumer Guarantee, you'll need to submit a formal complaint. For full details, including terms and conditions, visit the Master Plumbers ACT website, call us, or simply scan the QR code here.



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